

Ticketing Policy

Information for SSF Members

If you are an individual part of an organisation that is an SSF member or network partner events are often free, some events may have an associated cost. Should you not be able to attend the event, please cancel 2 days prior to the day. If there was a cost associated with the ticket, you may request a 50% refund if you cancel 1 day before the event or earlier. If you cancel on the day, you will pay the full costs of the ticket. For in-person events, «no-shows», i.e. people who do not cancel and do not attend the event, will be charged a penalty of CHF 50 via your organisations' SSF billing account.

Information for Non-SSF Members

Usually, Non-SSF members will have to pay for a ticket. Should you not be able to attend the event, you may request a 50% refund if you cancel 1 day before the event or earlier. If you cancel on the day, you will pay the full costs of the ticket. If the event was free, there is no charge for cancelling. For in-person events, «no-shows», i.e. people who do not cancel and do not attend the event, will be charged a penalty of CHF 50.

Information for Media

All events are free. Please e-mail <u>info@sustainablefinance.ch</u> for assistance.

Information for the SSF Board

All events are free. Please e-mail <u>info@sustainablefinance.ch</u> for assistance.

Information for students, academics, NGOs or Network Partners/partnered associations

Most events are free. Please e-mail <u>info@sustainablefinance.ch</u> for assistance.

Information for speakers

You have free admission for the event at which you are speaking and may also bring 1-2 free guests along to your event. Please email info@sustainablefinance.ch to discuss.